

fact sheet

1942 Clairmont Road Decatur, GA 30033 404-248-1667 shepherdpathways.org



Shepherd Pathways

New Patient Referral Information

OUTPATIENT Program Patients

We look forward to working with you at Shepherd Pathways. Below is information to know prior to starting Shepherd Pathways.

What do I do next?

Once you have been approved to start treatment, you will receive your schedule from the admissions department. Please note, we do have a waiting list and we will try to provide you an accurate time frame for your admission. On your first day please arrive 30 minutes prior to your session in order to register and sign the required paperwork. If you or your loved one has a guardian, then they must accompany you on the first day of treatment to sign paperwork. Guardianship papers must also be brought to verify the patient's legal guardian.

What to bring with you

- On your first day, please bring a list of all of your medications and your insurance card.
- Each day, you will need to bring any medications you will need to take during your therapy day, bowel and bladder supplies, a change of clothes and any equipment needed to complete your therapy (i.e. splints, walking devices, cognitive prosthetics, wheelchair, any adaptive equipment you may use).
- Nursing staff is able to provide supervision for medication needs during your therapy day. If you require a nurse to administer your medications during the therapy day, please speak with your inpatient case manager or your admissions coordinator prior to your admission.
- Shepherd Pathways does not provide medication or medical/ personal supplies. If your therapy sessions span over lunch time, you will need to bring a labeled lunch on that day.
- Refrigerators and microwaves are available and staff is able to assist you with meal preparation as needed.

Change in medical status

Please contact the admissions department at 404-350-7602 if you have any changes in your medical status that would impact your therapy. This could include seizures, cardiac issues, blood pressure issues, weight-bearing restrictions, or uncontrollable pain. *Failure to do so will result in early discharge, as we will not be able to provide therapy services if you are not medically stable.*

What to do on your first day

The receptionist will assist you in the registration process and direct you to your first treatment session. Shepherd Pathways is located in Decatur, Georgia, at 1942 Clairmont Road. The main phone number is 404-248-1667.

A typical day

On your first visit, you are encouraged to bring a family member or caregiver with you who is most familiar with your needs. You will meet with most of your team members to discuss your personal information and your goals. Each week, you will receive your therapy schedule, which can be picked up at the receptionist's desk or you can call 404-248-1667 and your schedule will be provided to you by the receptionist.

Transportation

You are responsible for your own transportation. Those patients with Medicaid may utilize Medicaid Transportation; others may choose to obtain services through MARTA Para transit.

RULES AND REGULATIONS

Attendance policy

You need to attend all of your scheduled sessions. If you have two unexcused absences, you will be discharged. Additionally, if you have repeated absences, (including excused absences) you may be discharged from the program.

Smoking Policy

Shepherd Pathways is a smoke-free hospital. Smoking areas are designated in the outside courtyard area.

Alcoholic Beverages/ Drug Policy

Alcoholic beverages are NOT permitted on Shepherd Center property or on hospital-supervised outings. Use of illegal drugs or alcohol is prohibited. If there is any reason to believe you are using illegal drugs or alcohol, you will be asked to give a blood or urine specimen. A positive drug screen will likely result in discharge from the program.

Security

Shepherd Pathways is not responsible for valuables and other personal items left unattended. We ask that you leave unnecessary items at home or on your person for safe-keeping.